

## Exception Performance Report

**Indicator Description (taken from performance scorecard):** Increase the percentage of waste diverted from landfill

**2024/25 Q1 outturn:** 84.6%

**Quarterly Target:** 90%

**Reason for level of performance:**

There are two main reasons why more waste has been sent to landfill in Q1:

1. The failure of the local Mechanical Biological Treatment facility that all of Bournemouth's and Christchurch's residual waste is sent to meant that large amounts of waste that should have been processed had to be sent to landfill to prevent waste being stored outside of their premises. This was an issue that was dealt with by the Environment Agency and affected BCP and Dorset Council which has now been resolved and all waste is now being processed at this facility again.
2. The residual waste from the Poole area through our N+P contract was diverted to landfill due to a significant number of Energy from Waste facilities being out of service for maintenance at the same time causing a shortage of capacity in the South West which again has now been resolved.

**Summary of financial implications:** None – BCP continue to pay the contracted price regardless of final destination of our waste

**Summary of legal implications:** None – contractual clauses operated as they should to ensure that the contractor found alternative solutions for our waste disposal

**Summary of human resources implications:** None

**Summary of sustainability impact:** It is preferable for our waste to be processed by the intended process (Mechanical Biological Treatment and Energy from waste), although there are on occasions technology and mechanical breakdowns and maintenance that result in alternative disposal solutions being used

**Summary of public health implications:** None

**Summary of equality implications:** None

**Actions taken or planned to improve performance:** As described both issues have been resolved so our landfill diversion rate should go back to normal levels – in addition the company that deals with our residual waste from Poole and Bournemouth Recycling centres (which has traditionally gone to landfill due to its bulky nature), will now be going to a new energy from waste facility so our landfill diversion rate should start to climb well above our target performance

**Completed by:** David Rickards

**Date:** 8/8/24

**Service Unit Head approval with date:** David Rickards 08/08/2024